

Rewards Terms: Lifestyle Bux

OHMI Coffee Co (Pty) Ltd · Registration number 2024/665206/07

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1. What Lifestyle Bux are

1.1 Lifestyle Bux are credited to a Member's balance, to be used toward travel, experiences and other lifestyle purchases OHMI approves. OHMI awards them at its discretion, including through features such as My Ground, and an award made once creates no expectation of another. Since 12 October 2026 they are no longer earned on sales: commission is paid in cash under the Compensation Schedule.

1.2 Lifestyle Bux are not money. They cannot be withdrawn on request, sold, transferred, pledged or inherited, and earn no interest. A balance is shown in the app and can be applied toward an approved purchase, at the value shown there, claimed back against one under section 3, or paid out in cash under section 2.

1.3 A Member may hold Lifestyle Bux whether or not they are an Affiliate.

2. Keeping a balance

2.1 If ninety days pass after your last order - an order placed by you or credited to you as an Affiliate - your available balance is paid out in cash, one rand for each Lifestyle Buck, to a bank account verified in your name. It is paid with the next payment we make, or, if you are not yet verified, after you are.

2.2 Lifestyle Bux held toward a trip or a claim under review are not paid out while they are held. Placing any paid order restarts the ninety days.

2.3 A payout never affects a claim you have already submitted or an amount we have already approved.

3. Using Lifestyle Bux

3.1 **Reimbursement.** You book and pay for travel or another purchase we have approved yourself, then claim in the app for an amount up to your balance, with the confirmation and proof of payment. Claims must be made within thirty days after the travel or the purchase. We review each claim and, if we approve it, pay the approved amount by electronic transfer to a bank account verified in your name.

3.2 **An OHMI trip.** You apply your balance toward a trip OHMI arranges and OHMI makes the booking. Any cost above your balance is payable by you before we book.

3.3 A booking request made through the travel map is a request only. Nothing is booked until we confirm it to you, and no supplier is bound by a request.

4. Our decisions

4.1 We may decline a claim that is late, incomplete, not for an approved purpose, or that we reasonably believe is inaccurate or fraudulent, and we will give reasons. You may ask for a review within twenty business days; a person not involved in the original decision will respond within fifteen business days.

4.2 We may change or end the Lifestyle Bux programme on thirty days' notice. A claim submitted and an amount approved before the change takes effect are honoured.

5. What may be said about Lifestyle Bux

5.1 Nobody may put a rand value on a balance as though it were money, promise any amount of Lifestyle Bux, name a destination as a reward, or present travel as a reason to join or to buy. The Marketing and Communications Policy applies.

6. Tax

6.1 A reward may have tax consequences for you. You are responsible for your own tax.

General provisions

Entire agreement. This document, together with the other OHMI documents it refers to, records the whole of the agreement between you and us on its subject. No representation, undertaking or term not recorded in these documents binds us.

Variation. We may amend this document. We will give you at least fourteen days' notice of an amendment by notice in the app or by message to the contact details you have given us. An amendment does not alter the price, calculation or entitlement of any order placed or benefit earned before it takes effect. Continued use of the service after the effective date of an amendment is acceptance of it.

Severability. If any provision of this document is found to be unenforceable, it is severed and the remainder continues in force.

No waiver. Our failure or delay to enforce any provision is not a waiver of it.

Assignment. You may not cede, assign or transfer any right or obligation under this document. We may cede or assign to a successor in business on notice to you.

Force majeure. We are not liable for any failure or delay caused by an event beyond our reasonable control, including supplier failure, courier failure, power or network outage, strike, fire, flood, epidemic or act of government.

Notices. Notices to us go to sales@ohmicoffee.co.za or to Unit 42 Wesley Road, Galloway Centre, Strand, Western Cape, 7200, our address for service. Notices to you go to the email address, phone number or in-app inbox on your account. A notice sent by email or in-app message is deemed received on the business day after it is sent.

Governing law and jurisdiction. This document is governed by the law of the Republic of South Africa. You consent to the jurisdiction of the Magistrates' Courts, without prejudice to our right to approach the High Court, and without prejudice to any right you have to approach a consumer body under the Consumer Protection Act, 68 of 2008.

Interpretation. Headings are for convenience only. "Including" means including without limitation. The singular includes the plural. A reference to a statute is to that statute as amended.

Precedence. Where this document conflicts with the Terms of Use and Sale, the Terms of Use and Sale prevail. Where this document conflicts with mandatory law, the law prevails and this document is read down to the extent necessary.